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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I've been in San Francisco for 10 years now and had always used Xfinity - Comcast. As is very common with Comcast, they offered me a "promotion" for a year which eventually expired, but somehow failed to notify me of the price increase. I had to discover this myself when checking my "automatic payment" bill. Quite ironic for an internet company to fail to communicate. I was paying about \$120 for a 250Mb/s download and 10Mb/s upload connection.

As a consequence, I started looking at alternative local options. I found that Sonic had fiber optics in my street. I would pay \$50 per month for 1Gb/s download and upload. No strings attached, no expiring promotion, no TV, no phone line that I don't want to use. Just simple straightforward internet at great speeds and at a fantastic price.

I strongly believe that improvements to our internet infrastructures will only come from competition and that customers will naturally gravitate towards better solutions given the option. This environment is also the only way that a big internet provider will change its ways. Without competition, what is the incentive? I feel that small broadband competition serves this important purpose. They can't compete on scale, so they compete on value and it ultimately forces the big providers to take notice and hopefully change their offering and the way they treat their customers.

Please keep broadband competition alive.

Nadim Awad